1. Definitions
In these General Conditions for Sale and Supply the following expressions shall have the meaning as herein after set out.

“The Conditions” means the present General Conditions for Sale and Supply. Snap-on Equipment means Snap-on Equipment s.r.l. a company with one shareholder only, with its registered office at Correggio (Reggio Emilia), Italy via Provinciale per Carpi n. 33.

“The Customer” means any person, firm, corporation or legal assignee or successor of such person, firm or corporation.

“The Goods” means those items which are specified in Snap-on Equipment written confirmation of order.

“The Reserved Goods” means those sold and delivered in which title has not yet passed to the Customer including any new products manufactured or constructed by using such items.


2. General
2.1 The Customer accepts that these conditions shall apply to all legal relations including transactions in future between itself and Snap-on Equipment to the exclusion of any other terms, including any conditions, warranties or representations written or oral, expressed or implied, even if contained in any of the Customer’s documents (i.e. the Customer’s Standard Conditions for Purchase). Such conditions, warranties or representations are hereby expressly rejected.

2.2 Any variation from these Conditions as well as verbal, telegraphic or telephonic statements made by representatives, employees or agents of Snap-on Equipment are always provisional and require in order to be binding Snap-on Equipment’s confirmation in writing which has to be signed by a person authorized to act for and on behalf of Snap-on Equipment. Any confirmation by telex, fax, e-mail shall be sufficient.

3. Offer – Offer Documents
3.1 Snap-on Equipment’s quotes are subject to change and merely represent a quote as legally binding. Accordingly, a Contract does not have effect until Snap-on Equipment confirms such order.

3.2 In the event that an order from the Customer is to be qualified as an offer within the meaning of applicable Italian law, Snap-on Equipment may accept such offer within two weeks.

3.3 All property rights and copyrights relating to illustrations, drawings, calculations and other documents are reserved. Irrespective of whether such documents are protected by law, they represent valuable business know-how; the Customer must neither disclose such information to third parties, nor use it for any commercial purpose except the one(s) of the relevant Contract without Snap-on Equipment’s express consent. This does not apply to documents generally known.

3.4 Both parties undertake not to commercially use, or to disclose to third parties, any of the other party’s business secrets which they come to know in the course of their co-operation under the Contract, except for the purpose of the relevant Contract. Such obligation to confidentiality lapses if and to the extent that business secrets become public knowledge through no fault of the relative other party. Moreover it will expire five years after termination of the parties’ co-operation. Business secrets are trade secrets within the meaning of the Italian Act against Unfair Competition.

4. Scope of Delivery
4.1 The scope of delivery is determined by Snap-on Equipment written confirmation of order.

4.2 If not expressly declared to be binding, technical data are only approximate and do not in any way constitute an agreement about the quality of the Goods nor a guarantee according to the quality of the Goods or according to the fitness of the Goods for a specific purpose or according to the long-lastingness of the goods.

In case the Customer attaches importance to specific data mentioned in Snap-on Equipment’s catalogues or advertisements including but not limited to leaflets, catalogues, illustrations and drawings, the Customer shall verify the correctness of such data at the moment in time the contract is concluded. Furthermore, for the quality of the Goods or their fitness for a specific purpose only Snap-on Equipment description of the product made in Snap-on Equipment offer shall be binding between the parties.

4.3 Snap-on Equipment reserves title and copyrights and/or rights of author in any documents in respect of the Goods in particular drawings and estimates of costs. Such documents as aforesaid may only be used within the purpose under the Contract. The Customer is not allowed to disclose any such document as aforesaid to any third party without prior written consent of Snap-on Equipment. Upon Snap-on Equipment request any such document has to be returned to Snap-on Equipment.

4.4 If not otherwise agreed upon in writing safety devices shall only be within the scope of delivery if such safety devices are required according to the technical standards then valid.

4.5 Any building work including earth work, brick work and concrete work, the installation, the connection and the commissioning of the goods as well as the giving of operating instructions to the personnel are not within Snap-on Equipment scope of delivery.

4.6 Upon request of the Customer Snap-on Equipment shall provide trained installation personnel for the installation, the commissioning and the instructions. The costs herefore are borne by the Customer.

4.7 The unloading of the Goods or parts thereof and the transport of such items from the place of unloading to the place of installation are within the responsibility of the Customer. The costs herefore are borne by the Customer even if Snap-on Equipment is delivering freight prepaid.

4.8 The Customer is responsible for any safety precautions whatsoever imposed by the plant conditions. Snap-on Equipment liability in that respect is expressly excluded. Any assumption of liability as aforesaid shall not apply in such cases in which Snap-on Equipment shall provide the installation and starting-up according to § 4.6 of the Conditions but always provided that Snap-on Equipment shall only be liable for grossly negligent or willful acts.

5. Prices and Terms of Payment
5.1 Subject to any specific agreement in writing, prices are ex works plus the statutory value-added tax in the amount as from time to time in force, if any

5.2 Subject to any specific terms of payment the price must be paid in cash without any deduction and/or charges at Snap-on Equipment place of payment.

5.3 Subject to prior agreement payment may be made by an irrevocable confirmed letter of credit payable at a first-class Italian bank.

5.4 Snap-on is entitled to interest from the due dates. In such case, the amount of interest shall be fixed according to the applicable Italian Law without prejudice to any other right to damage of Snap-on Equipment. Should the Customer fail to pay any sum due and payable after setting a reasonable written deadline, Snap-on Equipment is entitled to repudiate the Contract or to claim damages.

5.5 Any rights of retention of payment based on alleged remedies of the Customer against Snap-on Equipment or any other rights of the Customer against Snap-on Equipment which do not arise under the specific Contract (i.e. claims under another contract between the Customer and Snap-on Equipment) are expressly excluded. Any set-off with the Customer’s claims against Snap-on Equipment claims is not allowed excepts insofar as such claims of the Customer are undisputed or subject of a final and conclusive judgement of a competent court.

5.6 Snap-on Equipment shall accept bills of exchange or cheques only upon prior written agreement but always provided that where payment is made by means of bill of exchange or cheque or any other negotiable or not negotiable instrument, Snap-on Equipment shall not be deemed to have received payment until the bill of exchange, cheque or other negotiable or not negotiable instrument has been honoured notwithstanding that Snap-on Equipment may have negotiated such instrument and received value therefore. Any costs of any kind respect of the negotiation of any instrument as aforesaid are borne by the Customer.

5.7 Snap-on Equipment is entitled to request the Customer at any time to provide adequate security for its claim against the Customer. Irrespective of the dates of maturity of bills of exchange, cheques or other negotiable or not negotiable instrument accepted by Snap-on Equipment, any claims of Snap-on Equipment against the Customer shall be immediately due and payable upon occurrence of any of the following events:

(a) in the Customer does not fulfil any of its obligations within time;

(b) if the Customer is in breach with any other contractual obligation;

(c) if any circumstances arise which justify bona fide doubts as to the solvency of the Customer and might jeopardise Snap-on Equipment right to the consideration agreed.

6. Packaging
The standard packaging (boxes on pallet) provided by Snap-on Equipment is included in the Price. Any special packaging shall be requested in writing and paid for by the Customer.
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7. Retention of Title

7.1 Notwithstanding any of the provisions of the Conditions Snap-on Equipment shall retain the title in the Goods until full payment of the price has been effected including additional claims such as interest and claims arising under any other Contract between Snap-on Equipment and the Customer, but where provided that where payment is made by means of a bill of exchange, cheque or other negotiable or non-negotiable instrument, Snap-on Equipment shall not be deemed to have received payment for the purchase of this provision until the bill of exchange, cheque or other negotiable or non-negotiable instrument has been honoured notwithstanding that Snap-on Equipment may have negotiated it and received payment therefrom. The Customer shall do any act required by law or otherwise to make Snap-on Equipment’s retention of title under the present and any further clauses of § 7 of the Conditions valid and effective. The title to the Goods as well as any other rights under § 7 of the Conditions shall remain valid and effective until Snap-on Equipment is totally released from any contingent liability which Snap-on Equipment undertook in the interest of the Customer, in particular such liabilities as aforesaid resulting from the negotiation of negotiable instruments. The same shall apply if the Customer effects payments for claims that are specifically specified. In case of a current account between Snap-on Equipment and the Customer the reservation of title shall be deemed a collateral for the balance of account in Snap-on Equipment favour and if a balance is struck and confirmed by the Customer, this shall not affect the aforesaid title.

7.2 The Customer shall store the reserved goods separately and in such way that they can be readily identified as being Snap-on Equipment property as long as title in the Goods has not yet passed to the Customer under the Conditions. Furthermore, the Customer is under the obligation to keep the reserved Goods in proper working condition until final transfer of ownership. If any maintenance work or repairs are necessary, then the Customer shall retain Snap-on Equipment repair shop or any other repair shop acceptable to Snap-on Equipment. The last mentioned obligation shall not arise in cases of emergency.

7.3 Suppliers may pay the Goods under reservation of title in the ordinary course of its business to a bona fide Customer for value without notice of Snap-on Equipment rights but the Customer shall then be under a fiduciary duty to account to Snap-on Equipment for the proceeds of such sale up to the total amount due to Snap-on Equipment in respect of the Goods or any other contract where payment has not yet been effected. The Customer shall be obliged to deposit any such proceeds from the resale of the Reserved Goods up to the amount of the outstanding balance due to Snap-on Equipment in a separate account and to keep those proceeds apart from other monies.

7.4 The Customer’s power to sell shall automatically cease at any time upon occurrence of any of the following events:

a) If the Customer suffers any act of bankruptcy or compounds or makes any other voluntary arrangement by law or otherwise to make the assignment as aforesaid valid and enforceable.

b) If the Customer being a company, is wound upon either compulsorily or voluntarily or a receiver of its assets is appointed.

7.5 Should any execution or distress be levied upon the Reserved Goods, the Customer shall within a delay notify Snap-on Equipment thereof and deliver to Snap-on Equipment any documentation required in order to obtain against such execution or distress.

7.6 The Customer shall insure the Reserved Goods at its own expense against risks which are beyond Snap-on Equipment control, insofar as such liabilities as aforesaid result from the negotiation of negotiable instruments and such risks as aforesaid result from the negotiation of negotiable instruments. The same shall apply if the Customer effects payments for claims that are specifically specified. In case Snap-on Equipment is entitled to deliver to the Customer within a reasonably extended delivery period.

8. Terms of Delivery

8.1 Snap-on Equipment quotation of delivery periods is without legal obligation.

8.2 In principal the delivery period commences upon dispatch of the confirmation of order.

8.3 Upon Snap-on Equipment notification that the Goods are ready for dispatch the Customer is under the immediate obligation to accept delivery of the Goods. Snap-on Equipment has the right to demand that Snap-on Equipment is allowed to store the Goods at the Customer’s costs and risk of loss and to invoice the Goods as delivered.

8.4 Reservation is made that Snap-on Equipment is supplied in a punctual and correct way with the material required to fulfil its obligations to the Customer.

8.5 The delivery period shall be extended by an appropriate amount of time in the event of force majeure which shall include but not be limited to acts of God, war, riots, industrial disputes, strikes and lock-outs and unforeseen obstacles which are beyond Snap-on Equipment control, insofar as such obstacles can be shown to have exercised considerable influence on the completion or the delivery of the Goods. Snap-on Equipment shall not be liable as such events as aforesaid shall occur whilst delivery is already delayed. Snap-on Equipment shall notify the Customer as soon as possible upon commencement and termination of obstacles as aforesaid.

8.6 Partial deliveries are allowed. Each partial delivery shall be invoiced separately.

8.7 If dispatch of the Goods is delayed upon request of the Customer or due to the Customer’s non-acceptance of the delivery, Snap-on Equipment shall be allowed after the expiry of 30 days after notification of readiness of the Goods for dispatch to invoice the Customer in respect of the storage cost of the Goods. Should the Goods be stored in Snap-on Equipment works, the storage cost shall be at least 2% of the invoice amount for every calendar month. Snap-on Equipment rights to any further damage are reserved. Upon fullness expiring of the reasonable period for acceptance of delivery of the Goods, Snap-on Equipment may continue to keep the Goods until full payment of the price has been made.

8.8 If the Customer is under the immediate obligation to accept delivery of the Goods irrespective of the Goods showing defect, without prejudice of the Customer’s rights arising

9. Passing of Risk and Acceptance of Delivery

9.1 The risk of loss and deterioration of the Goods shall pass to the Customer immediately upon dispatch the Goods to the Customer. The same applies if Snap-on Equipment has accepted additional obligations such as transport costs, the transport, the installation or the assembly of the goods.

9.2 Should delivery be delayed in consequence of circumstances for which the Customer is responsible, the risk of loss and deterioration of the Goods shall pass to the Customer at the date of notification of readiness of the Goods for dispatch by Snap-on Equipment to the Customer.

9.3 The Customer is under the obligation to accept delivery of the Goods irrespective of the Goods showing defect, without prejudice of the Customer’s rights arising

10. Trading Terms

10.1 The Incoterms 2010 version are applicable subject to the specific provisions of these Conditions or the Contract which shall prevail.

11. Delivery

11.1 The quotation of delivery is indicative. In case of delay § 16. herein shall apply.

12. Self-Delivery – Force Majeure

12.1 Snap-on Equipment shall be exempted from their duty to deliver if and to the extent that deliveries are made impossible by Force Majeure, which includes war, earthquakes and other catastrophes as well as the destruction of production facilities by fire or strike, whether or not the cause of such events is due to the negligence of Snap-on Equipment or those of their suppliers. In the event that the obstacle to delivery persists for more than four weeks, Snap-on Equipment may rescind the Contract.

12.2 Snap-on Equipment shall not be liable for delays in delivery that are due to their suppliers’ failure to provide raw materials, components or semi-finished products, or the supplier’s failure to do so in due time, although Snap-on Equipment has concluded a corresponding substitute transaction and the delay in, or failure of, proper delivery of the supplier is not attributable to Snap-on Equipment. Snap-on Equipment undertake to immediately look for a replacement for the failed supply if and to the extent that such substitute through another supplier does not impose an unreasonable burden on Snap-on Equipment – i.e., its price and quality are equivalent to that of the originally agreed supply. Snap-on Equipment shall promptly inform the Customer of the reasons for such delivery delays, and if such circumstances cause a delay in delivery of more than two months, both Snap-on Equipment and the Customer may rescind the Contract. Goods and services already received shall be returned, and the parties waive any further claims.

13. Notice of Defects

13.1 Written notice of apparent defects or any other complaint, including but not limited to failure to comply with any particular agreement or guarantee as to the fitness of the Goods for a specific purpose, failure as to the quantity of the Goods, must be given without delay at the latest 14 days from the receipt of the Goods. Written notice of hidden defects must be given without delay at the latest 14 days from the discovery of such defects but not later than 12 months from the receipt of the Goods.

13.2 Should Snap-on Equipment not be notified of defects or any other complaints within the delays as set out in § 13.1 of the Conditions, Snap-on Equipment shall be discharged from all liability arising from defects of the Goods or any other complaints and any rights of the Customer of whatsoever nature are excluded.

14. Warranty for Defects

14.1 Should the Customer notify Snap-on Equipment in accordance with § 13 of the Conditions of an existing defect of the Goods or of any other complaint as mentioned in § 13.1 of the Conditions, Snap-on Equipment liability shall according to Snap-on Equipment’s choice be limited to either replace or repair such defective Goods, provided that the Customer shows that the defect or any other complaint was already existing at the point in time of the passing of the risk. In case the Customer notifies Snap-on Equipment of an
existing defect of the instructions of installation of the Goods. Snap-on Equipment liability shall be limited to the providing of the instruction of installation without any defects, but only provided that the defect of the instruction of installation made it in fact impossible for the Customer to duly install the Goods. The warranty period shall be 24 months from the date of installation at end user’s site or 27 months from delivery of the goods and passing of risk, whatever happens first. Snap-on Equipment shall not be liable for defects of used or second-hand goods.

14.2 For wear parts the warranty period shall run for 12 months from delivery of the goods and passing of risk. If Snap-on Equipment, however, recommends in the manual or other documentation made available to the Customer the replacement of wear parts in shorter intervals, the warranty period shall be limited to such time interval recommended by Snap-on Equipment.

14.3 For spare parts the warranty period shall run for 12 months from delivery of the goods and passing of risk.

14.4 The Customer is under the obligation after consultation of Snap-on Equipment to grant Snap-on Equipment the time required to repair or to replace the Goods and to do all necessary steps to allow Snap-on Equipment a repair of the goods or a replacement delivery.

14.5 Any goods or parts thereof which have been replaced by Snap-on Equipment in consequence of its liability for defects shall be returned to Snap-on Equipment at request, and Snap-on Equipment shall bear the costs for the return transport of such goods or parts at the lowest available transport rates.

14.6 Should Customer's notification of defects be unjustified, Snap-on Equipment will be entitled to claim for all costs that arise from such unjustified notice of defects.

14.7 Without limiting its liability for defects, Snap-on Equipment expressly excludes any liability arising in particular on the following grounds: irrelevant deviation from the agreed quality of the Goods and irrelevant reduction according to the specifications as well as inappropriate or improper use of the Goods, defective installation or starting-up by the Customer or third parties, usual wear and tear, improper or negligent handling in particular excessive work load, inappropriate working material, substitute working material, insufficient construction work, inappropriate building ground, chemical elec-

14.8 Should the Customer transfer the goods to another place than the place where he has ordered the Goods and should the costs for repair or replacement delivery, including but not limited to costs for transport, work and material, therefore increase, the Customer shall only be entitled to claim for the costs that would also have arisen in case the goods still had been at the place to which they were delivered, unless the transfer of the goods corres-

14.9 The Snap-on Equipment vehicle diagnostics and information software is based on their documents, vehicle inspections previously conducted, speci-

15. Warranty of Title / Intellectual Property

15.1 Unless otherwise agreed Snap-on Equipment shall deliver the goods free from third parties rights or justified claims founded on industrial or other int-}

15.2 Snap-on Equipment liability shall according to Snap-on Equipment choice be limited either to provide a license concerning the intellectual property or to replace the Goods and shall only be limited to the providing of the instruction of installation without any defects, but only provided that the defect of the instruction of installation made it in fact impossible for the Customer to duly install the Goods. The warranty period shall be 24 months from the date of installation at end user’s site or 27 months from delivery of the goods and passing of risk, whatever happens first. Snap-on Equipment shall not be liable for defects of used or second-hand goods.

15.3 Snap-on Equipment shall only be under the obligation to take measures as mentioned in 15.2 if the Customer has notified Snap-on Equipment immedi-

15.4 Any claim of the Customer for defects of title are excluded if and to the ex-

15.5 The above mentioned limitations of liability shall also apply if Snap-on Equipment provides training courses for employees of other companies with the proviso that such companies are obliged to provide for sufficient insurance coverage for possible employees. Furthermore Snap-on Equipment’s liability for actions of their corporate bodies, employees, agents or representatives shall be limited to intent or gross negligence in case the Goods or the Goods together with products that have not been delivered by Snap-on Equipment.

16. Damages

16.1 Notwithstanding any other provisions in the Conditions all claims for damages of Customer, i.e. liability for defects, the liability for impossibility of per-

16.2 In case of a negligible breach of cardinal obligations, Snap-on Equipment liability shall be limited to the amount of the value of the order.

16.3 The exclusion of liability shall not apply with regard to claims arising under the Italian Product Liability Act.

§ 17. Training Courses

17.1 The above mentioned limitations of liability shall also apply if Snap-on Equipment provides training courses for employees of other companies with the proviso that such companies are obliged to provide for sufficient insurance coverage for possible employees. Furthermore Snap-on Equipment’s liability for actions of their corporate bodies, employees, agents or representatives shall be limited to intent or gross negligence in case the Goods or the Goods together with products that have not been delivered by Snap-on Equipment.

18. Disposal

18.1 At the end of use of the equipment the Customer shall dispose of it in line with legal directives. To this end the Customer shall give Snap-on Equipment from the obligations imposed according to § 10 clause 2 of the WEEE directive (obligation of manufacturer to take back waste equipment) and re-

18.2 The Customer shall bear the cost for disposal of the equipment supplied.

18.3 The claim of Snap-on Equipment towards the Customer to take over man-

18.4 If the equipment is forwarded to commercial third parties, the Customer shall oblige such third parties to duly dispose of the equipment at the end of its time of use, to bear relative cost, and to impose such obligation to any further third party in case the equipment is forwarded again. If the Customer or third parties shall forward the supplied equipment to take over the obligation for proper disposal and to impose such obligations to further third parties when forwarding the equipment again, he shall be obliged to the United back and duly dispose of the equipment at the end of its time of use in accordance with legal directives and to bear the relative cost.

19. Miscellaneous

Upon prior notice to the Customer, Snap-on Equipment shall have the right to in-

20. Place of Performance / Jurisdiction

20.1 Place of performance for Snap-on Equipment and the Customer is Correg-

20.2 All disputes arising out of or in connection with the Conditions, without prejudice to the claimant's right to commence proceedings at the defendant's place of business, shall be decided exclusively by a Court of Arbitration, which shall be held in Milan, Italy. Further cases shall in accordance with the applicable rules of the Arbitration Section of Chamber of Commerce of Milan, Italy. The Court of Arbitration shall consist of one Arbitration Judge. The place of the procedure shall be Milan, Italy.

21. Applicable Law

These Conditions and any contract hereunder between Snap-on Equipment and the Customer shall be governed by and construed in accordance with the laws of the Republic of Italy including the United Nations Convention on contracts for the International sale of Goods (CISG).
22. Final Provisions
22.1 The headings of the above provisions are for convenience only and have no importance for the interpretation of these Conditions.

22.2 Should any of these provisions be invalid or become invalid for whatsoever reason the remaining provisions shall be unaffected. In such case the statutory regulations shall be applicable in addition.

22.3 Where appropriate in these Conditions the singular shall include the plural and vice versa and where there are two or more persons, firms or companies comprised in the definition of the Customer then the obligations imposed on them shall be joint and several obligations.

CUSTOMER ____________________________________________

Date ___________ Signature __________________________________

According to article 1341 of the Italian Civil Code, the following provisions are expressly accepted:

1 § 3.1 & 3.2 Offer – Offer Documents
2 § 8–11 Terms of Delivery – Delivery
3 § 13.2 Limitation of Liability for Defects
4 § 14 Warranty for Defects
5 § 15 Warranty of Title / Intellectual Property – Limitations
6 § 16 Damages – Limitations
7 § 17 Training Courses
8 § 20 Jurisdiction

Date ___________ Signature __________________________________